



2N[®]

VoiceBlue Next



SMS at no answer

Quick guide

Version 1.00

www.2n.cz

2N® VoiceBlue Next SMS at no answer

What is SMS at no answer?

Imagine the situation that Mr. Brown from company “AAA” and a phone number “123” is trying to reach his partner on his cell phone – but unfortunately without success. The partner has a missed call from the SIM card number but when he calls back, he reaches the receptionist. When the feature SMS at no answer is activated, his partner will be informed via SMS about the missed call from company “AAA” from extension “123”.

How to set in VoiceBlue Next?

Parameters need to be set as shown in the red label below.

GSM outgoing groups

The screenshot shows the 2N Gateway configuration interface. On the left is a navigation menu with 'Gateway control' and 'Gateway configuration' sections. The 'Gateway configuration' section includes: System parameters, VoIP parameters, GSM basic parameters, GSM groups assignment, **GSM outgoing groups**, GSM incoming groups, Prefixes, LCR table, CLIP Routing table, Mobility Extension, Ethernet configuration, Login configuration, Web configuration, and Report configuration. Below this is 'Configuration backup'. The main content area is titled 'GSM outgoing groups' and has two tabs: '1. GSM group' (selected) and '2. GSM group'. Under 'General settings', the following parameters are visible: 'Delay for CONNECT [s]' (Off), 'Minimal ring duration to send "SMS at no answer" [s]' (2, highlighted with a red box), 'Delay for ALERTING [s]' (4), '*Minute* parameter:' (Count of minutes), 'Day of deleting statistics in group (every month):' (1), 'Generate virtual ring tone:' (checkbox), 'Call length counting:' (Seconds), 'BTS lock (1-65063, 0=off):' (0), 'After call relax delay (0-3600) [s]:' (0), and '- add random time (0-3600) [s]:' (0). The top right of the interface shows the 'Gateway' logo and 'Gateway | Update | Restart' buttons.

Minimum ring duration to send SMS at no answer [s] - set the minimum ringing time for an outgoing call to GSM/UMTS before the SMS will be sent.

GSM basic parameters

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Auto logout in 594 seconds (Refresh)

2N TELECOMMUNICATIONS

Gateway | Update | Restart

Gateway control

No module/GSM group is ready: 42

Gateway configuration

- System parameters
- VoIP parameters
- GSM basic parameters**
- GSM groups assignment
- GSM outgoing groups
- GSM incoming groups
- Prefixes
- LCR table
- CLIP Routing table
- Mobility Extension
- Ethernet configuration
- Login configuration
- Web configuration
- Report configuration

Configuration backup

Logout ⓘ

Cause translation

From-To: 1 1

Add

Remove

Remove all

?

Others

Text of SMS at no answer (%N = number): Mr. Brown %N called you

Text of SMS for all calls (%N = number):

Save received SMS to: SIM card

SIM card identification: IMSI

Disable CLIP from GSM/UMTS to VoIP:

Text of SMS at no answer (%N=number) – type the text of the SMS which will be sent to the person being called. The %N string inserts the CLIP received from VoIP into the SMS.

!!!! In case you will have any trouble with this feature, try to change the parameter “Delay for ALERTING [s]” from Real to any number. !!!!